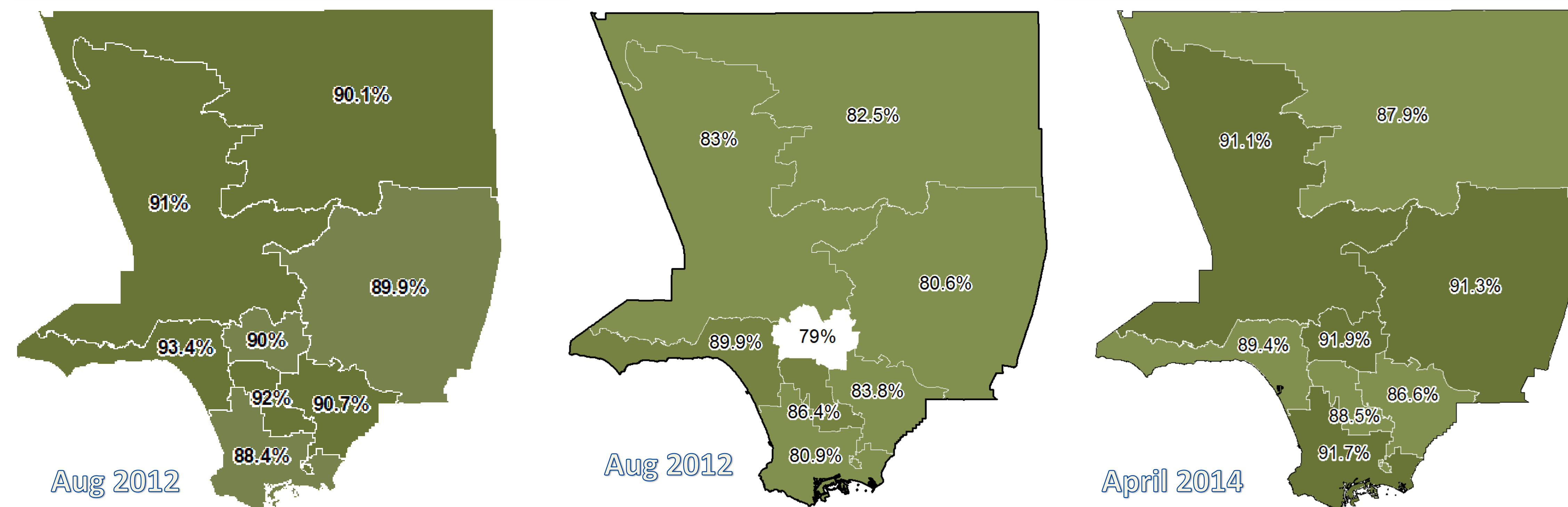
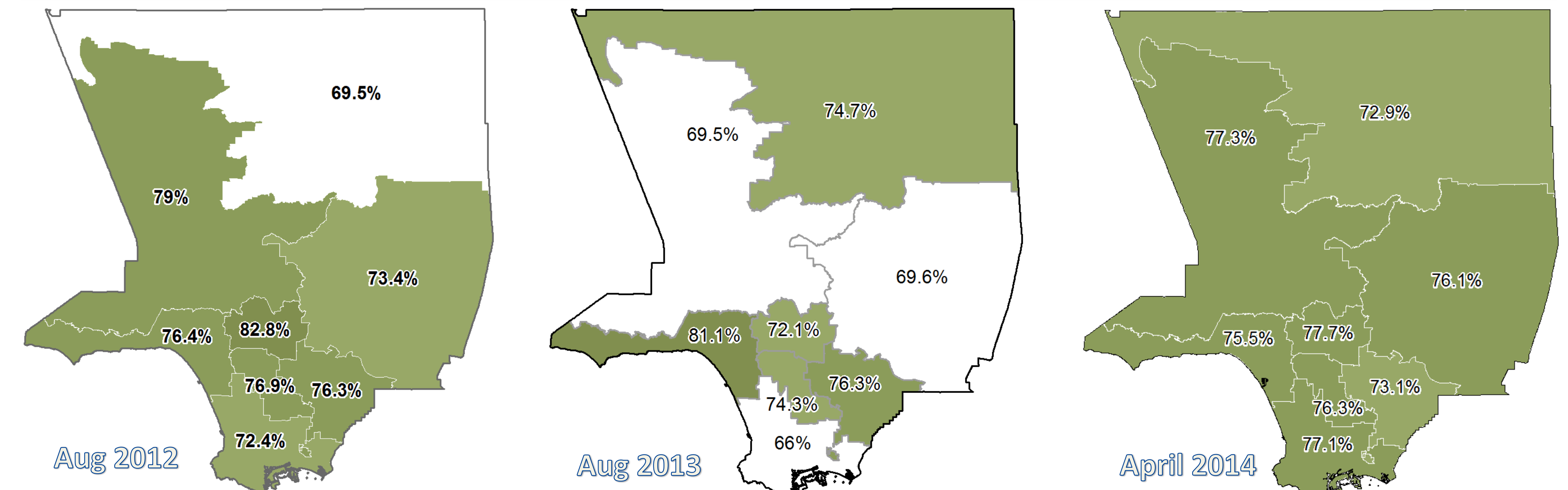


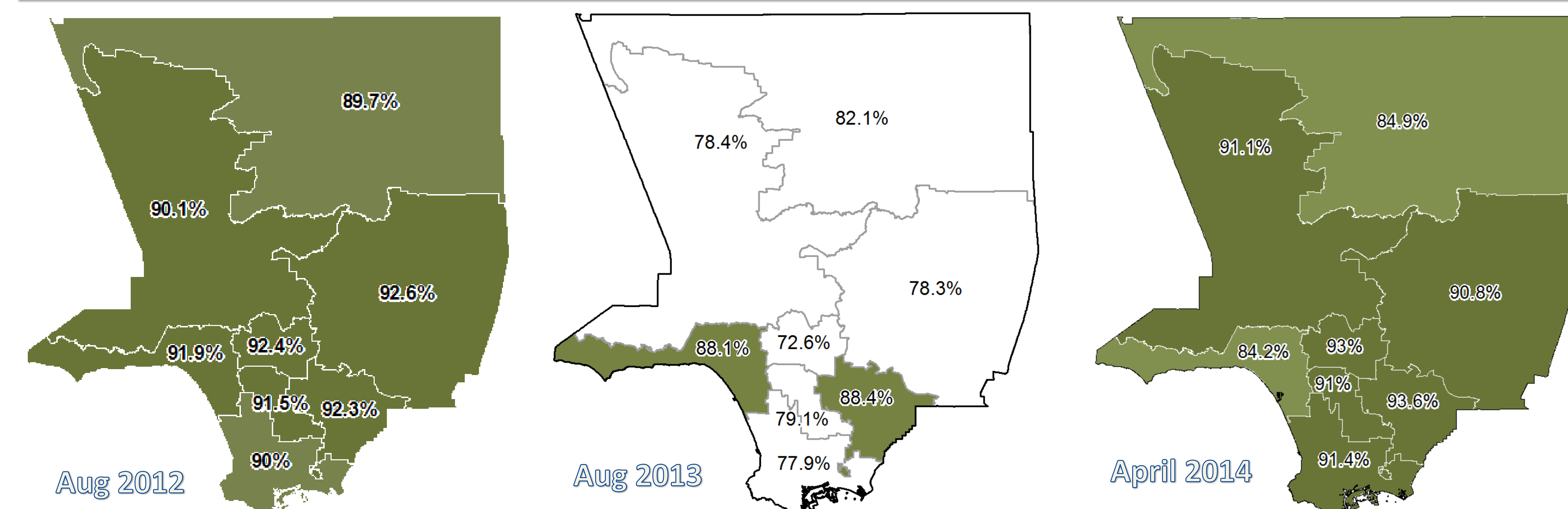
## I felt my child had someone to talk to when he/she was troubled (outcome target = 80%)



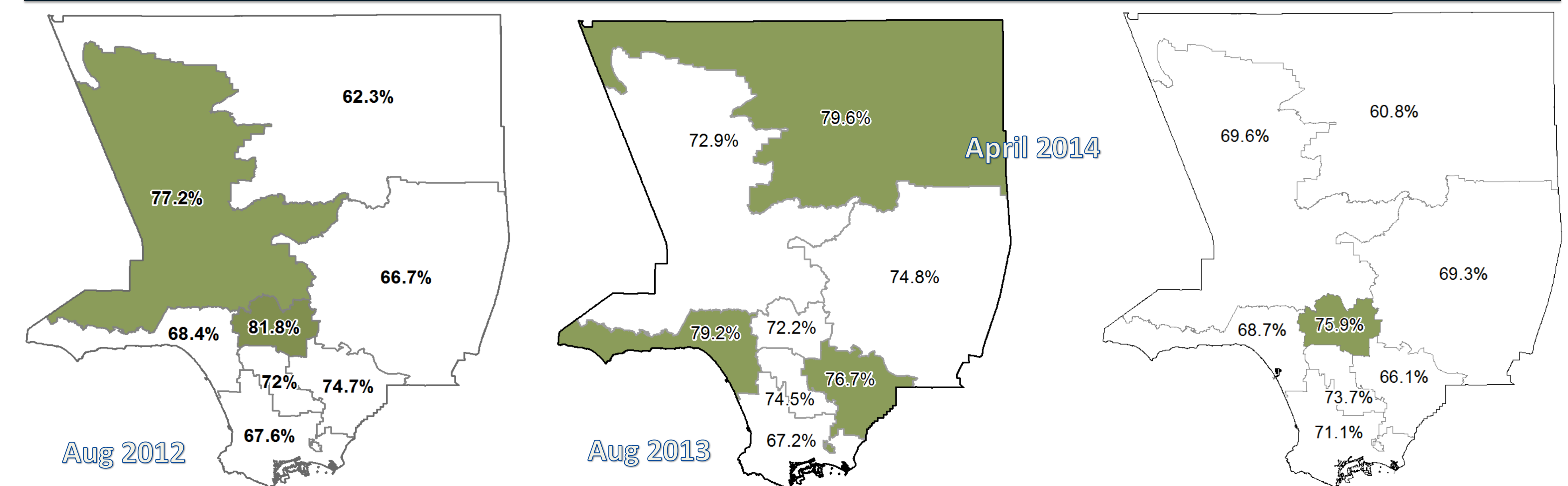
## My child gets along better with family members (outcome target = 70%)



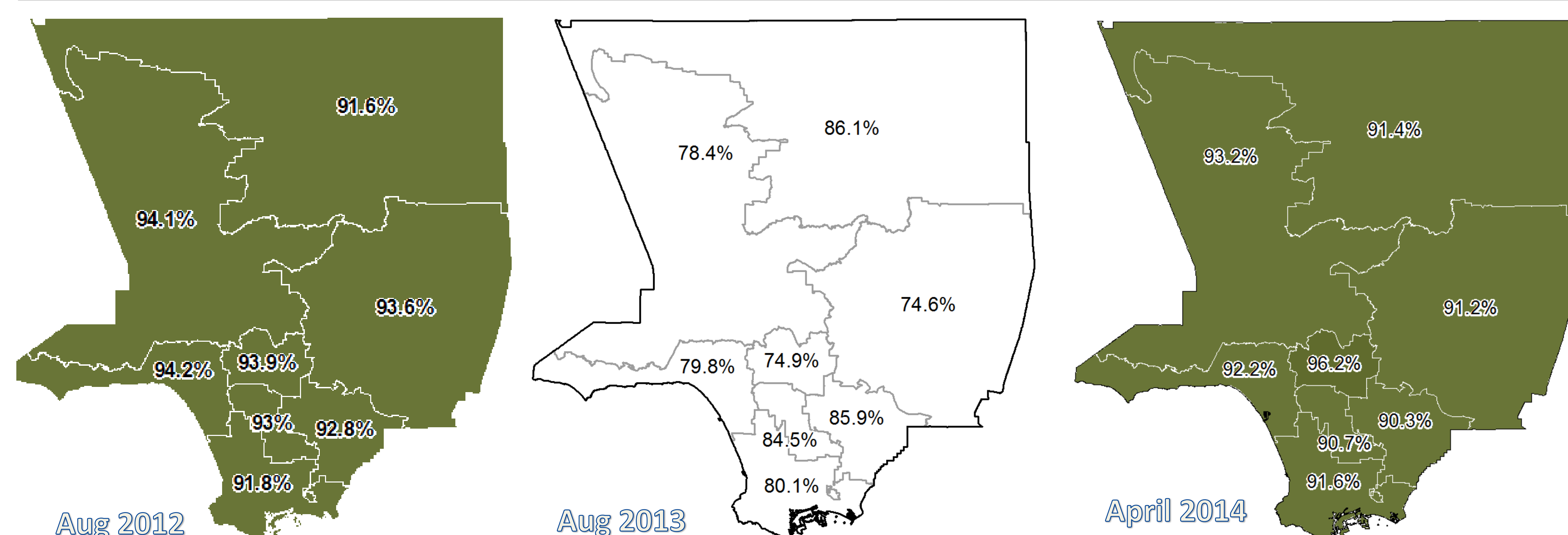
## The location of services was convenient for us (outcome target = 84%)



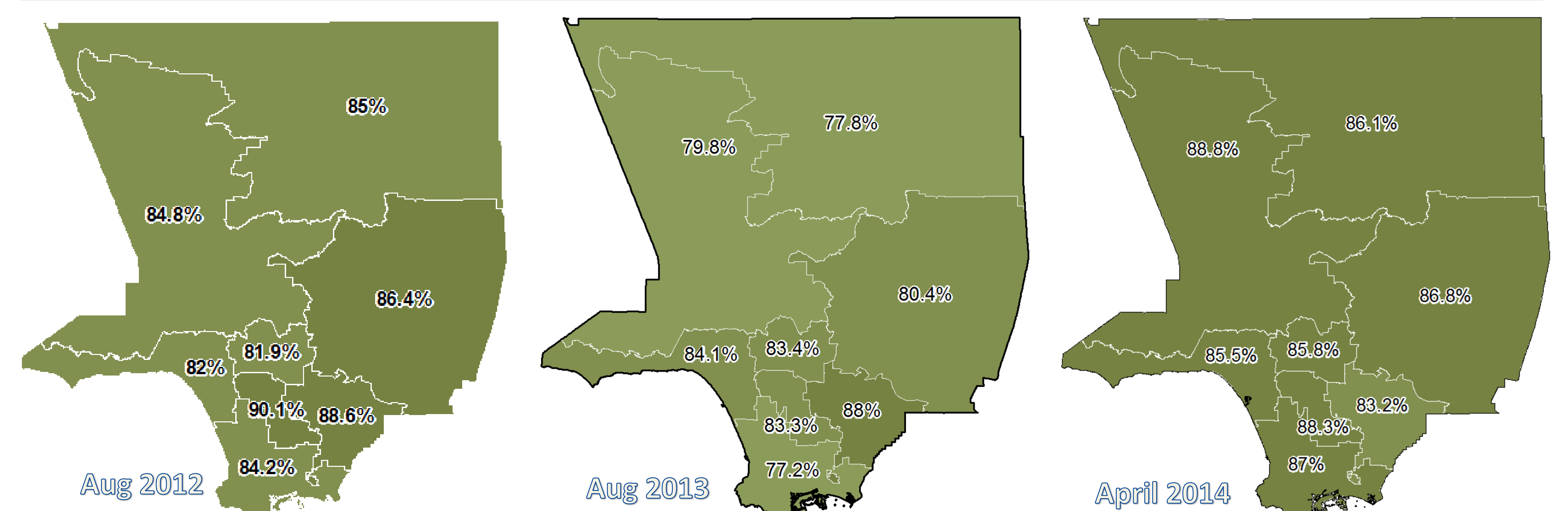
## My child is doing better in school and/or at work (outcome target = 75%)



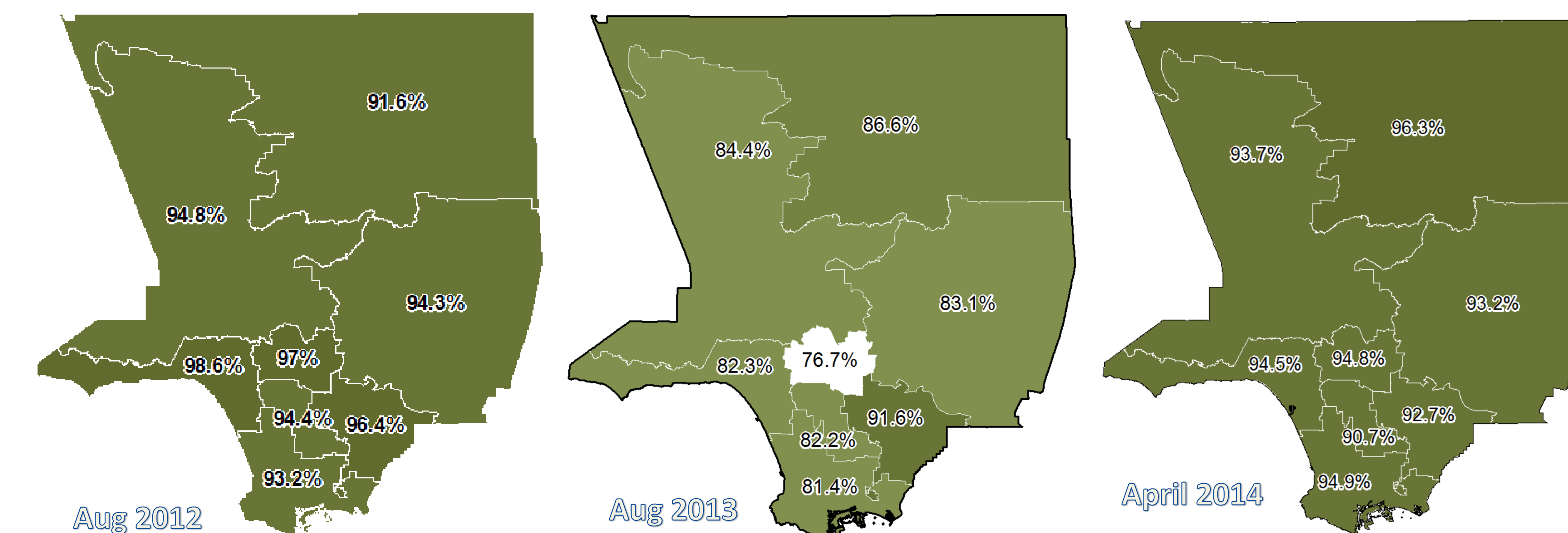
## Services are available at times that were convenient for us (outcome target = 87%)



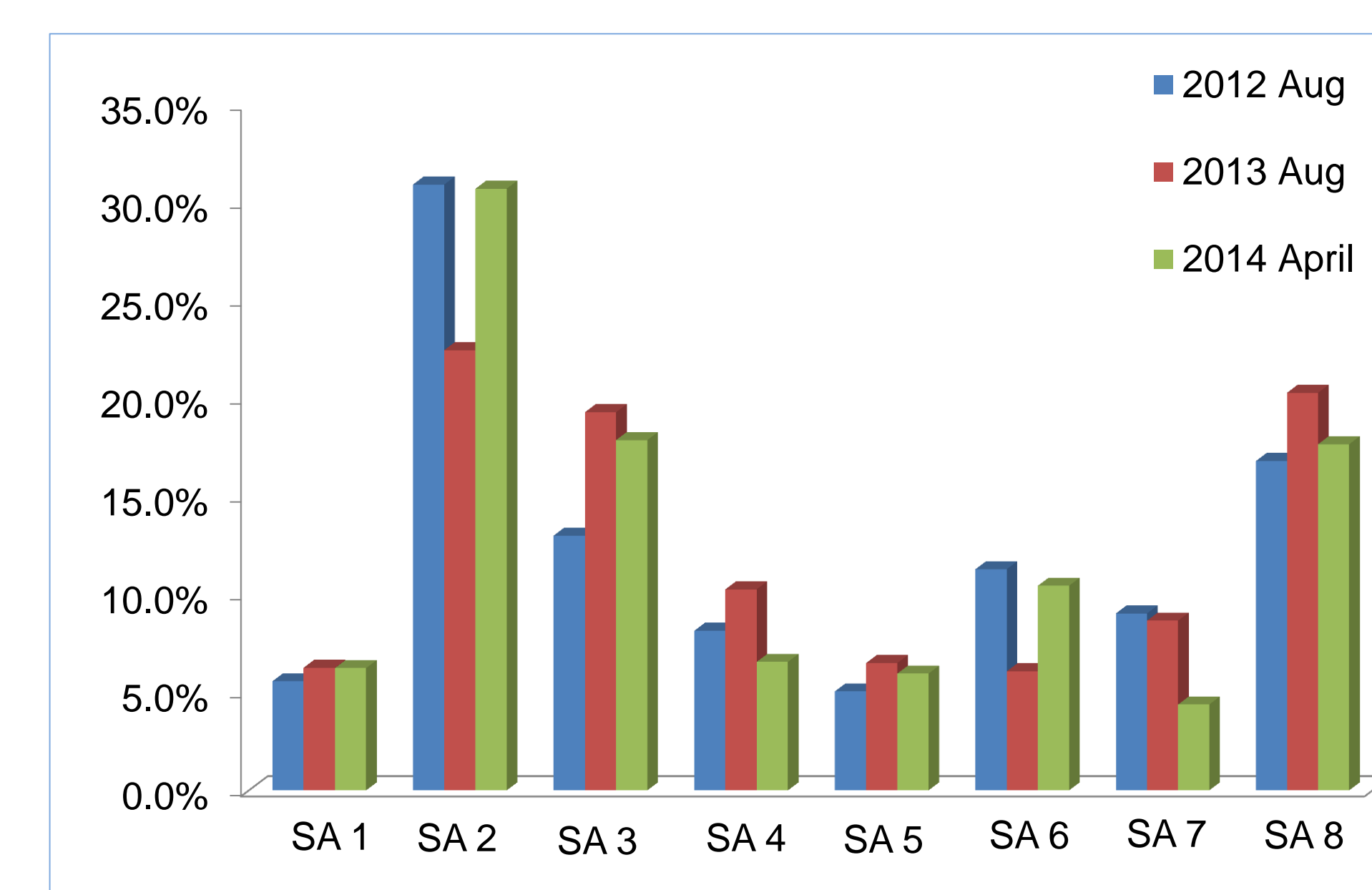
## In crisis, I would have the support I need from family and friends (outcome target = 70%)



## Staff were sensitive to my culture/ethnic background (outcome target = 80%)



## Response Rate Chart



## Response Rate

SA	2012 Aug	2013 Aug	2014 April
SA 1	5.6%	6.3%	6.3%
SA 2	30.9%	22.5%	30.7%
SA 3	13.0%	19.3%	17.9%
SA 4	8.2%	10.3%	6.6%
SA 5	5.1%	6.5%	6.0%
SA 6	11.3%	6.1%	10.5%
SA 7	9.1%	8.7%	4.4%
SA 8	16.8%	20.3%	17.7%

## Legend

